



# **DNYANSAGAR ARTS AND COMMERCE COLLEGE, BALEWADI, PUNE – 45**

**SUBJECT: Digital Marketing (301)**

**CLASS: SY BBA(CA) (III SEM)**

Presented By:

**Dr. Mayadevi Jadhav**



# Unit 1

## E-Commerce



## **E-Commerce or Electronic Commerce**

E-commerce is a popular term for electronic commerce or even internet commerce. The name is self-explanatory, it is the meeting of buyers and sellers on the internet. This involves the transaction of goods and services, the transfer of funds and the exchange of data.



## Electronic Commerce

E-Commerce or Electronic Commerce means buying and selling of goods, products, or services over the internet. E-commerce is also known as electronic commerce or internet commerce. These services provided online over the internet network. Transaction of money, funds, and data are also considered as E-commerce. These business transactions can be done in four ways: Business to Business (B2B), Business to Customer (B2C), Customer to Customer (C2C), Customer to Business (C2B).



The standard definition of E-commerce is a commercial transaction which is happened over the internet. Online stores like Amazon, Flipkart, Shopify, Myntra, Ebay, Quikr, Olx are examples of E-commerce websites. By 2020, global retail e-commerce can reach up to \$27 Trillion. Let us learn in detail about what is the advantages and disadvantages of E-commerce and its types.



So when you log into your Amazon and purchase a book, this is a classic example of an e-commerce transaction. Here you interact with the seller (Amazon), exchange data in form of pictures, text, address for delivery etc. and then you make the payment. As of now, e-commerce is one of the fastest growing industries in the global economy. As per one estimate, it grows nearly 23% every year. And it is projected to be a \$27 trillion industry by the end of this decade.



## Internet Marketing

Also called online **marketing**, **internet marketing** is the process of promoting a business or brand and its products or services over the **internet** using tools that help drive traffic, leads, and sales.

The Internet has brought media to global audience. The interactive nature of the Internet marketing in terms of providing instant responses and eliciting responses is the unique quality of the medium.

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Internet marketing is sometimes considered to be broad in scope because it not only refers to marketing on the Internet but also includes marketing done via e-mail and wireless media. The management of digital customer data and electronic customer relationship management systems are also often grouped together under the Internet marketing





## **Components of Internet Marketing:**

Internet marketing evolves in a fast-phase manner. It is dynamic and requires every online business and marketers to keep updated with the changes in the system. There are two components of Internet marketing:



### **1. B-to-B (B<sub>2</sub>B):**

It refers to business to business e-commerce, where business firms sell their products and services to other business firms using the Internet.

### **2. B-to-C (B<sub>2</sub>C):**

It refers to business to consumers, where business firms sell their products and services to the consumers using the Internet.



## **Effectiveness of Internet Marketing:**

**The effectiveness of Internet marketing can be enhanced if the following points are considered:**

1. Build trust, because web site serves as the platform for selling/displaying products and services.
2. Web site should be simple, but professional in approach.
3. The content of the web site should be relevant and quantitative.
4. Every possible means should be taken into account to drive Internet traffic towards the web site.
5. Being an Internet marketer, requires discipline and perseverance.



1. Firms can promote the products and services of the company by establishing an online presence. An entrepreneur can introduce the products of the organization by creating an official web site.

A web site gives an overview to the prospective customer about the corporation. This enables the firm to establish a global presence and reach global market.

2. E-mail marketing is another form of online promotion. In this kind of marketing, firms can reach the prospective customers directly through the means of an electronic mail. An advertiser can invite the customer for subscription of newsletters or alerts for special offers by the company. An electronic mail promotion generates sales and often repeats sales. It is an effective way to fetch new and retain present customers.



3. There are banner advertisements placed on the online classified directories. These advertisements are also placed on the web sites which promotes business similar to the advertiser's business. These banners draw maximum traffic towards various web sites.

4. Firms can organize online forums for the purpose of inviting the most eager visitors to join, and air their views and opinions. This enables firms to keep check on their negative online reputation and promote favourable reputation.



## **Advantages of Internet Marketing:**

1. Internet marketing is relatively inexpensive when compared with the ratio of cost against the reach of the target audience.
2. Companies can reach a wide audience for a small fraction of traditional advertising budgets.
3. The nature of the medium allows the consumers to research, and purchase products and services at their own convenience. Therefore, businesses have the advantage of appealing to the consumers in a medium that can bring results quickly.



The strategy and the overall effectiveness of the marketing campaigns depend on the business goals and the cost-volume-profit analysis.

5. Internet marketing can offer a greater sense of accountability for the advertisers.
6. Internet marketing refers to the online marketing, which is related to e-mail and wireless marketing methods



## What is SEO?

SEO stands for **Search Engine Optimization**, which is the practice of increasing the *quantity* and *quality* of traffic to your website through *organic search engine results*. To understand the true meaning of SEO, let's break that definition down and look at the parts:

**Quality of traffic.** You can attract all the visitors in the world, but if they're coming to your site because Google tells them you're a resource for Apple computers when really you're a farmer selling apples, that is not quality traffic. Instead you want to attract visitors who are genuinely interested in products that you offer.





**Quantity of traffic.** Once you have the right people clicking through from those search engine results pages (SERPs), more traffic is better.

**Organic results.** Ads make up a significant portion of many SERPs. Organic traffic is any traffic that you don't have to pay for.



## *What is a Search Engine?*

✦ **Definition:** An internet-based tool that searches an index of documents for a particular term, phrase or text specified by the user. Commonly used to refer to large web-based search engines that search through billions of pages on the internet.

✦ **Common Characteristics:**

- Spider, Indexer, Database, Algorithm
- Find matching documents and display them according to relevance
- Frequent updates to documents searched and ranking algorithm
- Strive to produce “better”, more relevant results than competitors



## *Traffic Source*

- ✦ Tell a Friend
- ✦ Send SMS
- ✦ Social Network
- ✦ Email
- ✦ Banners
- ✦ Advertisement





## *Examples of Search Engine*

Google™

YAHOO!®

msn™

AOL.

Ask Jeeves®  
Ask.com

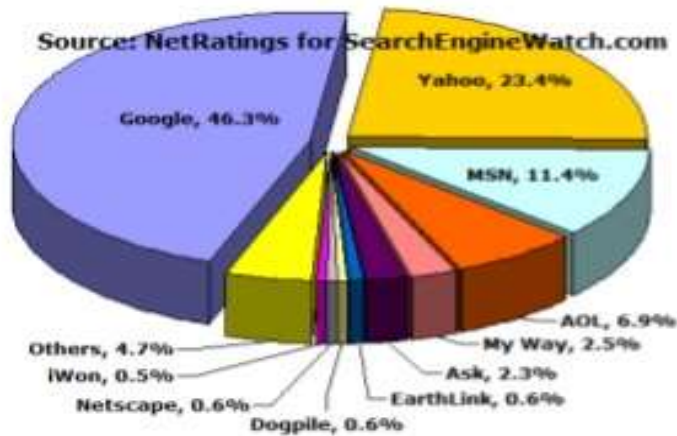
alltheweb  
• • • find it all • • •

altavista™



## *Search Engines statistics*

- Google – 46.3%
- Yahoo – 23.4%
- MSN – 11.4%
- AOL – 6.9%
- Myway – 2.5%
- Ask – 2.3%





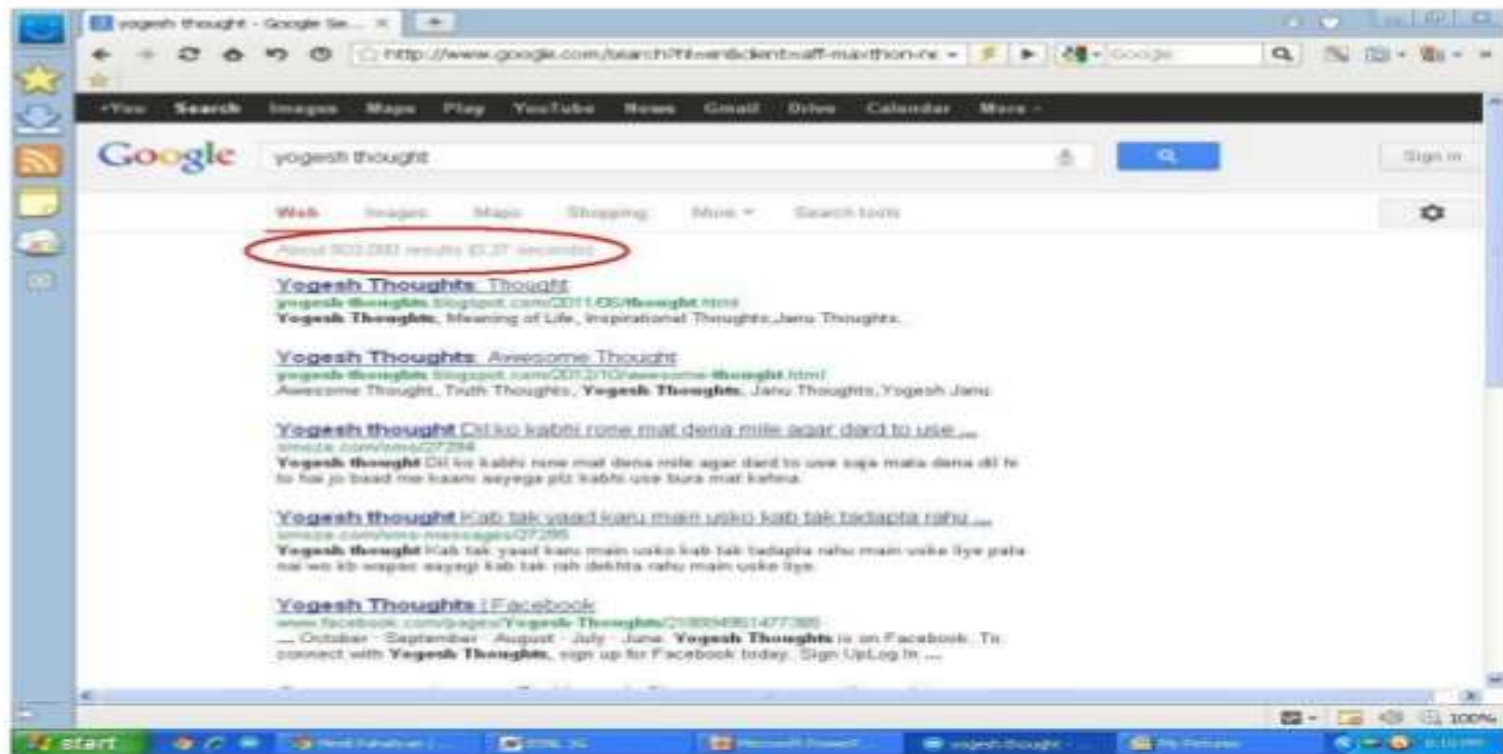


## Keywords

Any Query we write for get some result on search engine & it display automatically that query on below is called Keyword.



# *Is website Display as your keyword?*





## *On Page SEO*

- 📍 on-page optimization is a technique of seo in which we done on the pages of the website itself.
- 📍 In On Page seo design website seo friendly.





# *Search Engine Optimization*

## ✦ On Page SEO

- Design
- Page Layout
- Navigation
- Articles
- Keywords- Research
- Description
- Article Should Be Optimized





## *OFF Page SEO*

- ✦ off-page optimization is a technique of seo in which we covers activity that takes place elsewhere (e.g. link-building) outside the website.
- ✦ In the off page seo we doesn't change the website. We change back linking options.

# *Search Engine Optimization*

## OFF Page SEO

- Site Submission of Google & Top Search Engine
- Sitemap submission Google webmaster, Bing Master
- Feed submission, Directory Submission
- Blog Submission, Article Submission
- Social Networking, Social Book marking.



## Measuring SEO success

- Keyword Ranking.
- Website Traffic.
- Increase in "Share of Traffic" per keyword.
- Increased Revenue/keyword.
- Increase in Impressions ( good for Publishers to show advertisers).
- Lower dependence on Paid Search.
- Lowering the cost per acquisition.



# **Unit-2**

## **Introduction to New Age Media (Digital) Marketing**





Digital marketing encompasses all marketing efforts that use an electronic device or the internet. Businesses leverage digital channels such as search engines, social media, email and their websites to connect with current and prospective customers. This can also be referred as 'online marketing', 'internet marketing' or 'web marketing'. In simple terms, any form of marketing that exists online is called as Digital Marketing.



## **Advantages of Digital marketing**

It have global reach

As compared to traditional marketing, it is economic in nature

It helps to track and measure the reach for your product/service

It helps you to promote in a personalized manner

It helps your business to get engaged with the prospective customers

# Traditional Marketing

Traditional advertising and selling refers to any type of selling, advertising or ad campaign that has been in use with the resource of firms for years, which includes a confirmed accomplishment worth. methods of ancient selling and advertising will cover print commercials, in conjunction with newsletters, billboards, flyers and newspaper print commercials.





# Digital Marketing

Digital advertising (also known as information-driven advertising) is an umbrella term for the advertising of product or services using digital technologies, above all at internet, but in addition together with mobile phones, show selling, and another virtual medium.



# TRADITIONAL

VS

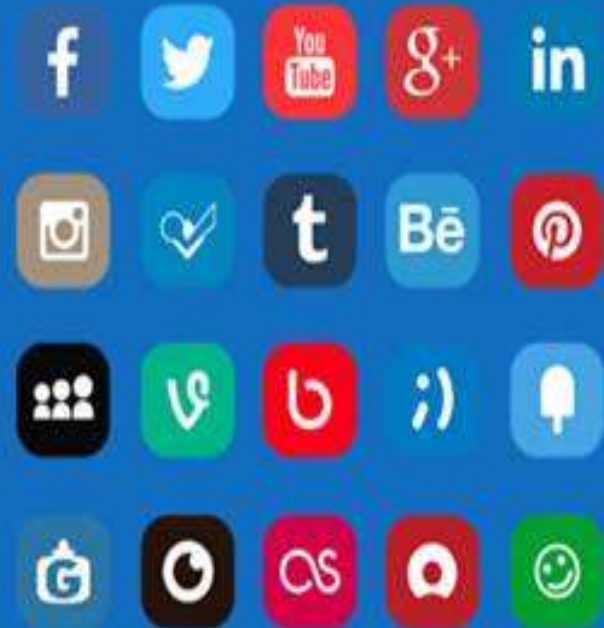
# DIGITAL



TRADITIONAL MARKETING

VS

DIGITAL MARKETING



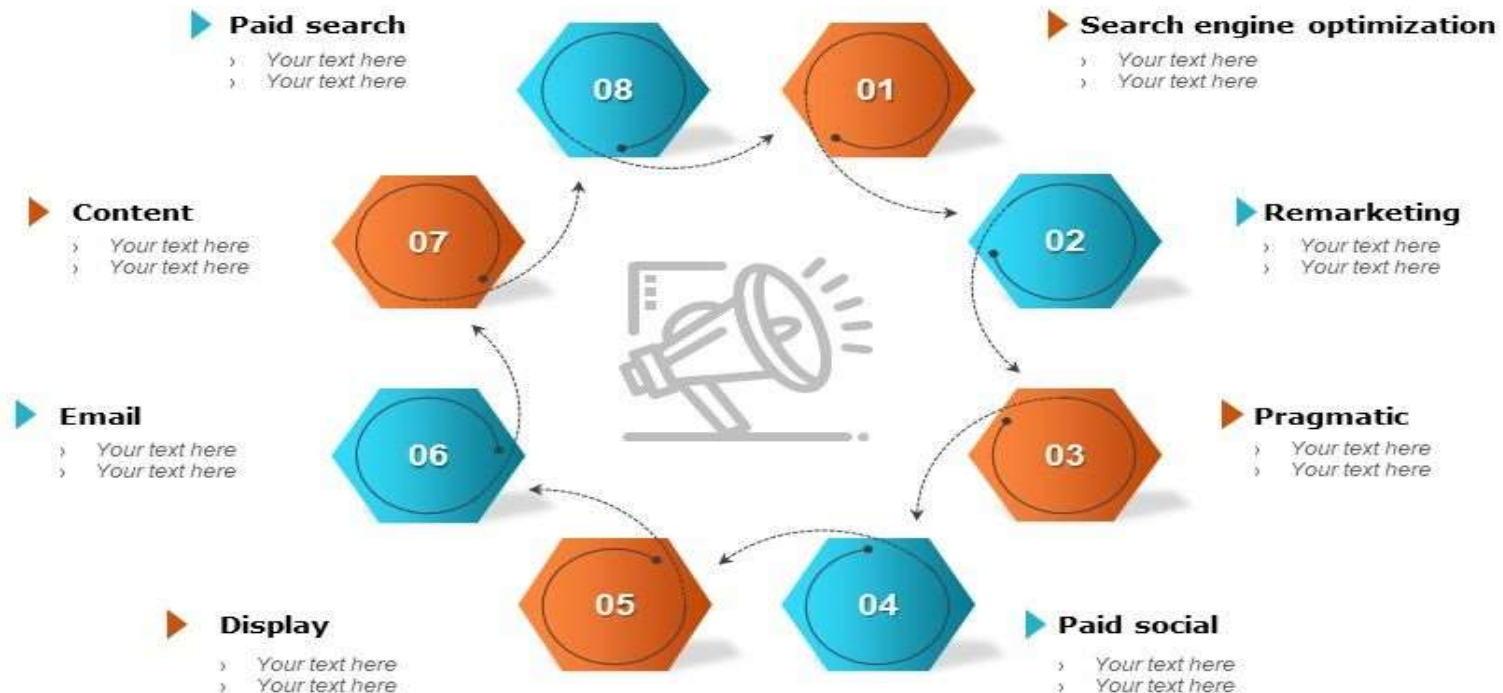


## **Digital marketing vs. traditional marketing:**

The main difference between digital and traditional marketing is the medium through which an audience encounters a marketing message. While traditional marketing uses traditional media like magazines and newspapers, digital marketing uses digital media, such as social media or websites.

# 8 Types of Digital Marketing Channels

This slide is 100% editable. Adapt it to your needs and capture your audience's attention.





## Unit-3

# **Creating Initial Digital Marketing Plan**

Content management

SWOT analysis: Strengths, Weaknesses,  
Opportunities, and Threats

Target group analysis EXERCISE: Define a target  
group





## Content Marketing: a definition

“The technique of creating and distributing valuable and relevant content to attract, acquire and engage a clearly defined target audience – with the objective of driving profitable customer action.”

*Joe Pulizzi the Content Marketing Institute*



## Contemporary Content Marketing includes:

- Newsletters and news feeds (RSS)
- Videos
- White Papers and Reports
- E-books
- Infographics
- Case studies
- How-to guides
- Question and answer articles
- Photographs
- Blogs
- Games & Apps



# Content Strategy:

Turning strangers into customers and promoters of your business



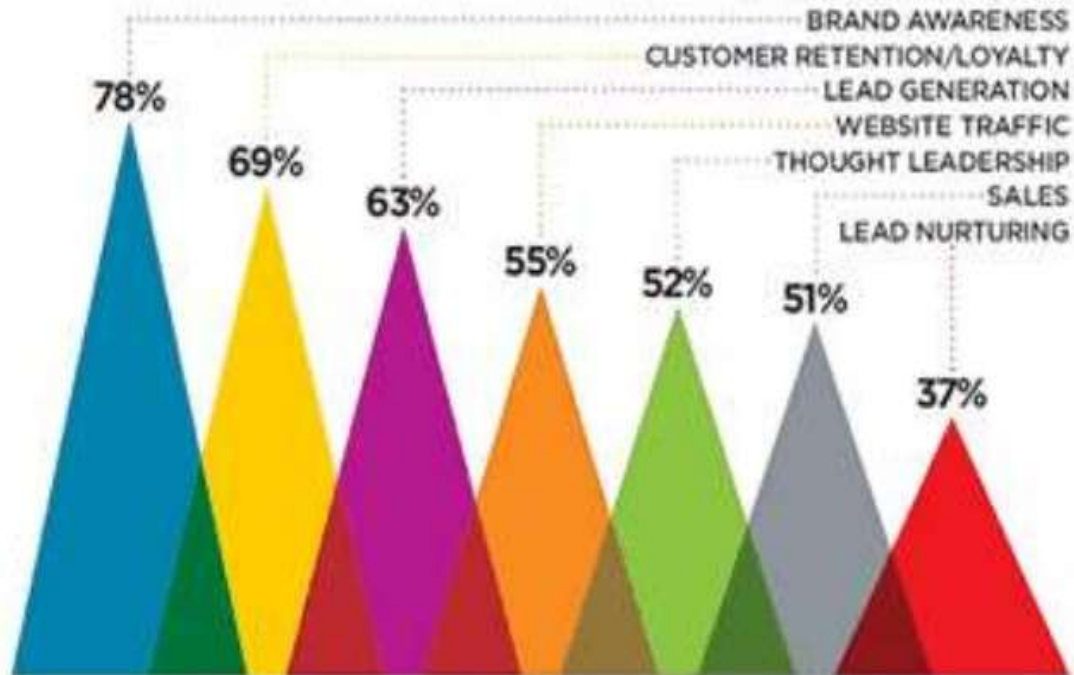
Source: HubSpot

## CONTENT MARKETING SALES FUNNEL



# ORGANIZATIONAL GOALS FOR CONTENT MARKETING

Businesses have a number of digital channels and choices for attracting prospects. MarketingProfs and Junta42 found 63 percent of B2B marketers in North America turn to content—including blogs—as a key lead-generation source.

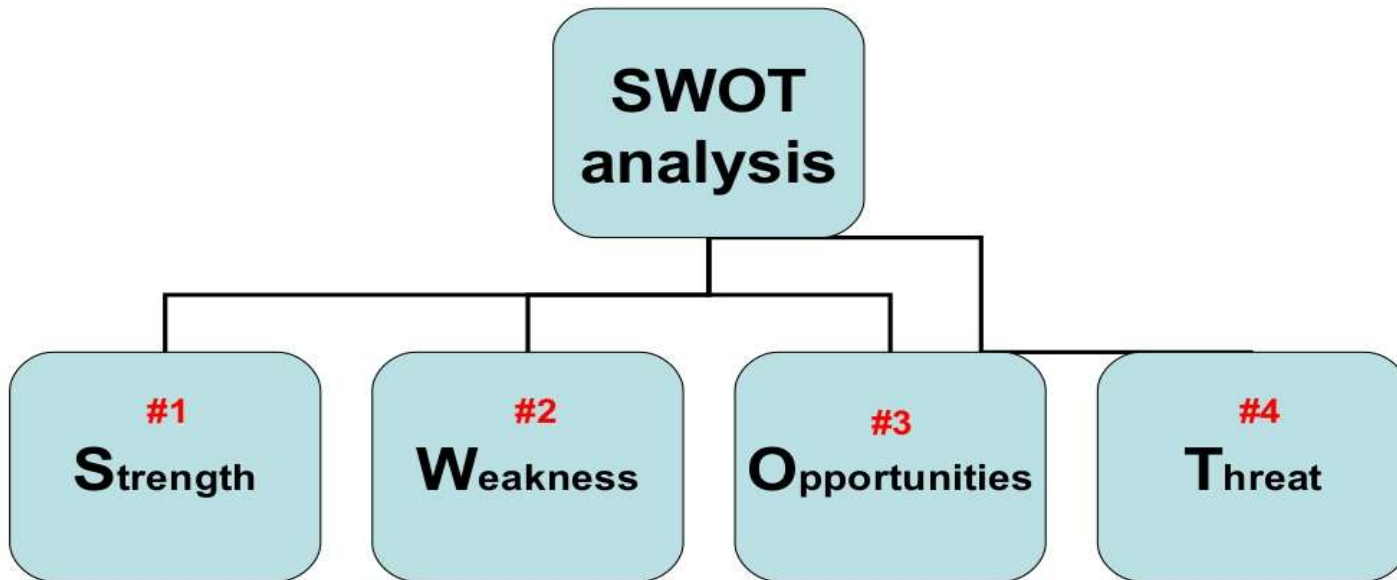




# Principles of Creating Content:

1. Develop the customer '*Persona*'
2. Create the *Engagement Cycle*
3. Develop the *Brand Story*
4. Develop the content *marketing channel* plan

# What is SWOT?

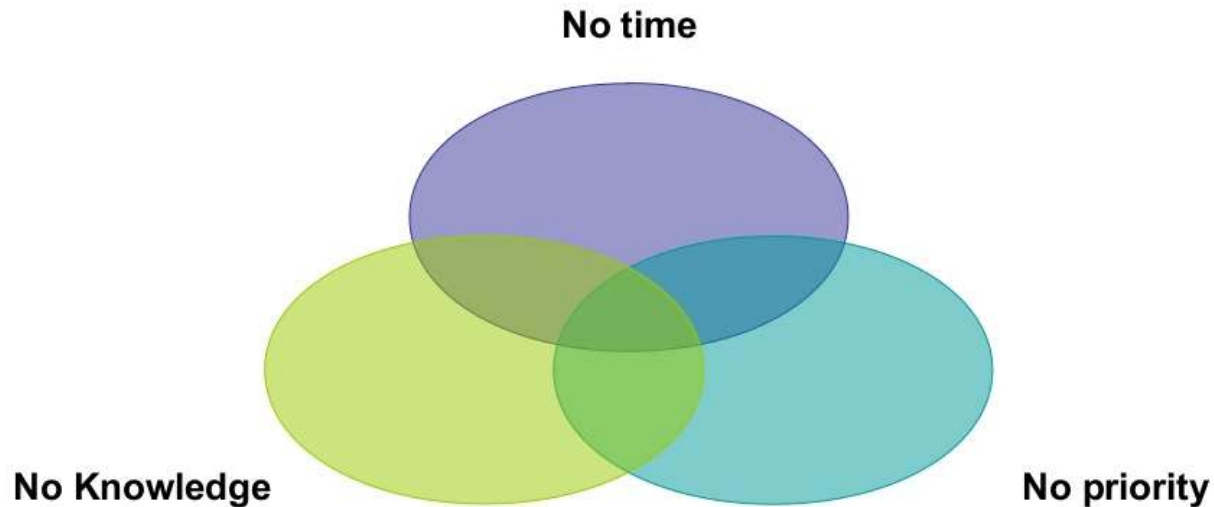


# Digital Marketing Strength



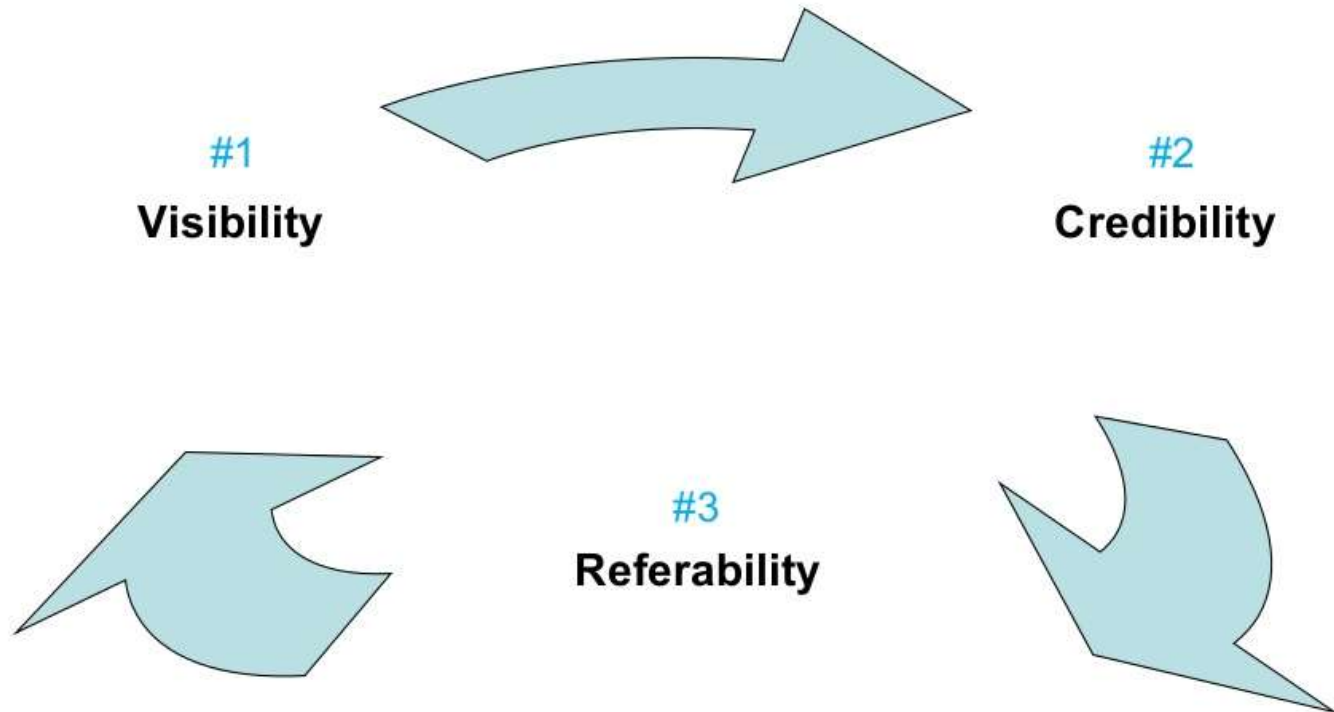


# Digital Marketing Weakness





# Digital Marketing Opportunity





# Digital Marketing Threat

Miss the Boat?



**Ignorance of Ability brings disability!**

## Target audience analysis will enable you to:



Find and target only the audience that may be interested in your product/service



Craft personalized content aimed at specific target personas



Develop long-term relationships with your customers by solving their actual problems through content that connects



Have a more cost-effective content marketing strategy



Be more competitive as a small business by targeting specific niche



Increase the number of your customers through improved conversion rates



## **I. Finding and Defining the Right Target Audience/customer**

Since it is essential to understand exactly the people you want to address with your product or service, the first priority is to define the target audience. A target audience is a group of people who have the same or similar needs. It is usually described on the basis of demographic and socio-economic characteristics, for example "unmarried women aged 25 to 40 with a high income".



## **II. Exploring the Purchase Behavior of the Target Audience**

While the target audience definition focuses on the socio-demographic data, the target audience analysis is primarily interested in the lifestyle and behavior of the target group - why they buy, when, through which channels.



### **III. Connecting with the Customer**

But how do you get information about the consumer behaviour of the target audience? The simplest answer: Just ask them! Whether it's asking people to participate in qualitative surveys or filling out simple questionnaires, in many cases direct questioning is the simplest and most efficient method (so-called primary research).



## **IV. Online Surveys to Address the Target Audience Quickly and Easily**

After the first users have registered, but at the latest after the first consumers have crystallized, they should be questioned. What do these consumers do in their spare time? What are they interested in apart from work and family? A direct survey with a questionnaire is the opportunity to obtain a lot of concrete information about the personal background of the use and to get to know your target audience.





## **V. Designing Questionnaires**

Online survey tools are particularly suitable for asking specific questions to your target group. The advantage is that you can analyse anonymously not only your own customers' views, but also that of potential customers or customers of competitors .



## VI. Conducting Qualitative Surveys Using Free-Text Responses

In order to achieve the highest possible response quality, you should include open-ended questions in surveys. Similar to focus groups, this **qualitative survey** uses **free-text fields** in which participants can enter their answers in their own words. In contrast to the already pre-defined answer alternatives of other question types, you can obtain information that you may not have considered yet.



## **VII. Creating User Profiles of Target Audience Representatives**

A lot of information can be gathered from various surveys among customers and non-customers, which must be analysed, evaluated and also illustrated. The aim of these analyses and evaluations should be to create user profiles. User profiles can help to understand the desires and needs of the target audience.



## Unit-4

### Marketing using Web Sites

- 1.Web design
- 2.Optimization of Web sites
- 3.MS Expression Web

EXERCISE: Creating web sites, MS  
Expression



## What is Website?

### Benefits of Website Development:

Website is an online platform dedicated to a particular topic or purpose, ranging from entertainment, product, services and networking. It represents a centrally managed group of webpages, containing text, images and all types of multi-media files. Its main purpose is to display content/offerings for its visitors.

Websites can have many functions and can be used in various forms such as personal, corporate, organizational, government website, e-commerce website etc.

A website is a collection of publicly accessible, interlinked 'Web pages' that share a single domain name e.g. [www.deasra.in](http://www.deasra.in) , [www.amazon.com](http://www.amazon.com) etc. This is basically a combination of multiple pages which hold information about your product/service/brand etc. Websites can be created and maintained by an individual, group, business or organization to serve a variety of purposes. Together, all publicly accessible websites constitute the World Wide Web



A website is also known as having a web presence for your brand, which means anyone with internet can see all the information about your brand at any point of time and anywhere.

Since this is accessible from anywhere across the globe, the visibility of your brand is large unlike your brand visibility created through traditional marketing techniques of newspaper ads, brochures etc.

If the business didn't have a website, but only brochures, visiting cards or a vague entry in an online directory, your potential customers would not frequent that business but look for one that could provide the information they needed right away and from the comfort of their own home. This is the reality of living in the twenty-first century: customers find business information and product offerings predominantly on websites, and small businesses without an online presence are left behind.



**Web design** encompasses many different skills and disciplines in the production and maintenance of websites. The different areas of web design include web graphic design; interface design; authoring, including standardised code and proprietary software; user experience design; and search engine optimization. Often many individuals will work in teams covering different aspects of the design process, although some designers will cover them all. The term "web design" is normally used to describe the design process relating to the front-end (client side) design of a website including writing markup.





Web design partially overlaps web engineering in the broader scope of web development. Web designers are expected to have an awareness of usability and if their role involves creating markup then they are also expected to be up to date with web accessibility guidelines.

## **What is Web Design?**

Web design refers to the design of websites that are displayed on the internet. It usually refers to the user experience aspects of website development rather than software development. Web design used to be focused on designing websites for desktop browsers; however, since the mid-2010s, design for mobile and tablet browsers has become ever-increasingly important.



A web designer works on the appearance, layout, and, in some cases, content of a website. Appearance, for instance, relates to the colors, font, and images used. Layout refers to *how* information is structured and categorized.

A good web design is easy to use, aesthetically pleasing, and suits the user group and brand of the website. Many webpages are designed with a focus on simplicity, so that no extraneous information and functionality that might distract or confuse users appears. As the keystone of a web designer's output is a site that wins and fosters the trust of the target audience, removing as many potential points of user frustration as possible is a critical consideration.



Two of the most common methods for designing websites that work well both on desktop and mobile are *responsive* and *adaptive* design. In responsive design, content *moves dynamically* depending on screen size; in adaptive design, the website content is *fixed* in layout sizes that match common screen sizes. Preserving a layout that is as consistent as possible between devices is crucial to maintaining user trust and engagement. As responsive design can present difficulties in this regard, designers must be careful in relinquishing control of how their work will appear. If they are responsible for the content as well, while they may need to broaden their skillset, they will enjoy having the advantage of full control of the finished product.



## Unit-5

### Seach Engin Optimization

# WHAT IS SEO

- ▶ SEO stands for "search engine optimization." It is the process of getting traffic from the "free," "organic," "editorial" or "natural" search results on search engines.



## SEARCH ENGINE MARKET SHARE

- ▶ **Google:** 85.82% (85.38%)
- ▶ **Yahoo!:** 6.58% (6.99%)
- ▶ **Bing:** 6.39% (6.39%)
- ▶ **AOL:** 0.46% (0.46%)
- ▶ **DuckDuckGo:** 0.35% (0.37%)
- ▶ **Other:** 0.4% (0.42%)

# SEO TOOLS

- ▶ [SEM Rush Rocks!](#)
- ▶ [Free Firefox Extensions](#)
- ▶ [Free Web-based SEO Tools](#)
- ▶ [Listings of additional SEO tools by category](#)





## SEO TECHNIQUES

- ▶ Audit Your Site Framework
- ▶ Data Research Via End User Value
- ▶ Create More Optimized Landing Pages
- ▶ Make Your Site Responsive and Mobile-Friendly
- ▶ Double Your Infographic Power
- ▶ Implement Latent Semantic Indexing
- ▶ Spy and Target Competitor's Live Keywords



**SEO**  
**TECHNIQUES**

# SEO STRATEGY

- ▶ **:DEFINE YOUR TARGET AUDIENCE AND THEIR INTERESTS**
- ▶ **START CREATING RECOMMENDATIONS IN YC**
- ▶ Categorized Keyword Research
- ▶ Define Competitors
- ▶ Prioritize and Summarize
- ▶ Must-have SEO Recommendations

## SEO Strategy



# SERP

- ▶ A **search engine results page (SERP)** is the page displayed by a search engine in response to a query by a searcher. The main component of the SERP is the listing of results that are returned by the search engine in response to a keyword query, although the page may also contain other results such as advertisements



## ADVANTAGES OF SEO

- ▶ Brand Awareness
- ▶ Increased site usability
- ▶ Cost effectiveness
- ▶ ROI
- ▶ Increased traffic



**Advantages Of  
SEO Services**

[Weblinkindia.Net](http://Weblinkindia.Net)



## Unit-6

# **Customer Relationship Management**



# INTRODUCTION

- Customer Relationship Management include strategies and processes for acquiring and retaining customers to create superior value for both company and customers.
- CRM is a technology driven strategy that aims to strengthen business operations and build a mutually valuable long-term relation with customers.

## TECHNOLOGY

DATA MINING

DATABASE

DATA ANALYSIS

AUTOMATION



## CUSTOMER

CREATION

DEVELOPMENT

ENHANCEMENT

RETENTION



# CRM PROCESS

Customer  
Satisfaction



Customer  
Retention

# CRM SYSTEMS

- **Analytical CRM** - Analytical CRM (Customer Relationship Management) denotes the systematic electronic analysis of collated customer data. It consists of the following components: the data warehouse, a data mining module and OLAP tools (online analytical processing).
- **Operational CRM** - A customer relationship management system that connects and supports the sales, marketing, and customer service functions in a company, building a framework to provide customer support.
- **Collaborative CRM** - Collaborative Strategy is a method where a company gives a common platform to build synergy among all stakeholders for business process improvement, product innovation and pricing, customer or employee retention.



## Unit-7

# **Social Media Marketing**

## INTRODUCTION

- Social Media is a vital element for the online business.
- It is an art of producing traffic to site for generating business through online social group.
- It help to build important business contact and to run a reputed business on the internet.
- Social media marketing is used as a branding tool and can increase conversion, sales tracking, page views and add exposure.
- It is simple and low cost way if increasing sale and to bring traffic to the website.
- This will bring many people to the site and help for link building to get good ranking in search engines.
- It increases the site popularity & to bring the potential customers to our niche area.

By using the following famous Social networking sites we can increase the site traffic and to get potential customers.

- ❖ Twitter.
- ❖ Facebook.
- ❖ LinkedIn.
- ❖ Others medias ( Faves, Delicious, etc.)



# Digital Marketing Channels

01

## Email Marketing

*This slide is 100% editable. Adapt it to your needs and capture your audience's attention*

04

## Display Advertising

*This slide is 100% editable. Adapt it to your needs and capture your audience's attention*

This year company is going to focus on listed digital marketing channels.

02

## Pay-Per-Click Advertising (PPC)

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05

## Social Media Marketing (SMM)

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03

## Search Engine Optimization (SEO)

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06

## Content Marketing

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*This slide is 100% editable. Adapt it to your needs and capture your audience's attention.*





## Email marketing Statistics

This slide covers  
the vital statistics  
related to use of  
email marketing  
as a channel.



**91%**

Of People Check their  
Email Daily



**82%**

Sign up for Emails on  
Brand Websites



**72%**

Sign up Expecting  
Discounts



**\$44.25**

Average Return for Every \$1  
Spent on Emails Marketing



Email Marketing :-  
**3X Higher**  
Conversion Rate than  
Social Media

## SOCIAL MEDIA MARKETING USING TWITTER

- Focus on Brand promotions & microblogging (140 characters).
- Build strong & powerful relation ship with prospective customers.
- Attractive bio increases popularity .
- Educate them with our new product their uses, advantages etc and create an awareness and necessity
- Filling up the page with quick technique & tips.
- Use [search.twitter.com](https://search.twitter.com) & [tweeow.com](https://tweeow.com) to find more users.
- We can easily gain followers by following the active members in twitter.
- We will get followers by following the followers of experts, gurus or of our competitors in twitter.
- When we follow 100 members we will get atleast 70 followers.
- For getting the followers we have to follow many in a consecutive manner.
- We can post a product, link etc and ask for opinion and reviews.
- We can use affiliate marketing & micro blogging.
- Create banner about products, organizations etc
- We can post promotional codes for products such as discount coupon, buy 3 get 1 etc



- Build a personal relation ship with the followers & create a trustworthiness among them.
- Upload genuine photo, company logo or product logo.
- Try to be human and give respect the values.
- Don't take the customer directly to the product page. Give them details description before taking them to the product page.
- The followers want something from us so we always want to sell some thing more than they expect.
- Try to implement cross selling in website (pack include coke when we buy pizza ).
- We need to add personal touch in marketing for it to work. Customize our communication inorder to stand out.
- Highlight our brand we cannot make any compromise in quality and Brand establishment.

By following the above techniques we can achieve a good traffic and sales using twitter.



## SOCIAL MEDIA MARKETING USING FACEBOOK

- Side banner showing the company details such as what we are, what we do, contact us etc
- We can include our new product details - banner
- We can publish notes and create groups.
- We can put like box in our site.
- We can create page for products, organization, celebrity etc
- We can upload photos, post links that direct to our site/blog.
- We can create events like recent activities, upcoming events etc.
- Create advertisements about the new & existing & upcoming products (ads are paid based on click & rate /day).
- View insight menu consist of daily, monthly, weekly user details, pageviews, unique page view etc
- We can create multiple admin for a page.
- We can apply theme for the fan pages based on product introduction, product description etc.
- We can send links, products details to the members, groups for getting opinion , reviews etc

- We can send offers, promotional codes, discounts coupon to the members, groups etc.
- Facebook allows to send messages to users you have no connection with we can make use of it.
- Facebook provides classified add services.
- We can make friends from our competitors. We have to send request to many friends (through competitors or through search ).
- Try to implement cross selling in website/product page (comparisons of products).
- We need to add personal touch in marketing for it to work. Customize our communication inorder to stand out.
- Highlight our brand we cannot make any compromise in quality and Brand establishment.

By using the above techniques we can achieve a huge traffic and sales



## SOCIAL MEDIA MARKETING USING LINKEDLN

- We can create group and make others to follow us
- We can request for the opinion and suggestion.
- We can expose our skill set.
- We can follow the companies and make other to follows us
- We can create a professional network ask for opinion and reviews etc.
- Increase your visibility.
- Improve your connect ability.
- Improve your Google Page Rank.
- Enhance your search engine results.
- Perform blind, "reverse," and company reference checks.
- Increase the relevancy of your job search.
- Make your interview go smoother.
- Gauge the health of a company.
- Gauge the health of an industry.
- Track startups.
- Ask for advice. (LinkedIn Answers)



## SOCIAL MEDIA MARKETING USING OTHER SITES

### Faves

- We can use faves for promoting new products with images.
- We can invite experts , friends etc
- We can ask opinions review about the product , pages etc
- We can create adds on faves.

### Delicious

- We can create & share bookmarks through delicious.
- We can create our own network.
- We can give tags keywords to the bookmarks that we shares.
- We can share our bookmarks to other social network sites.





## **Unit-8**

# **Digital Marketing Budgeting**



Marketing and promotion are just about as old as capitalism itself. From the very beginning, we've had people in market squares shouting loudly to promote their wares or posters plastered on walls to talk about new products.

Today, we have the internet and internet-ready devices in customers' hands; everything is connected to the internet and ready to pull up information.

So it's become pretty clear for the modern, 21st-century business to dedicate some portion of a marketing budget to digital efforts. After all, you have to go where the customers are, and to ignore the online landscape is to cut yourself off from a potentially global audience.





One of the most critical initial steps in figuring out a digital marketing budget is solidifying a clear, concrete goal or goals. You don't want to take a "throw everything at the wall and see what sticks" approach since that will waste both time and money.

Instead, what you should be aiming to do is decide where you want to see your results. That may mean a single result, or it may mean a primary goal with secondary and tertiary objectives. In every case, however, you must know what you are trying to achieve. Are you looking to boost brand awareness? Create more brand loyalty? Are you merely interested in increasing revenue or customers?

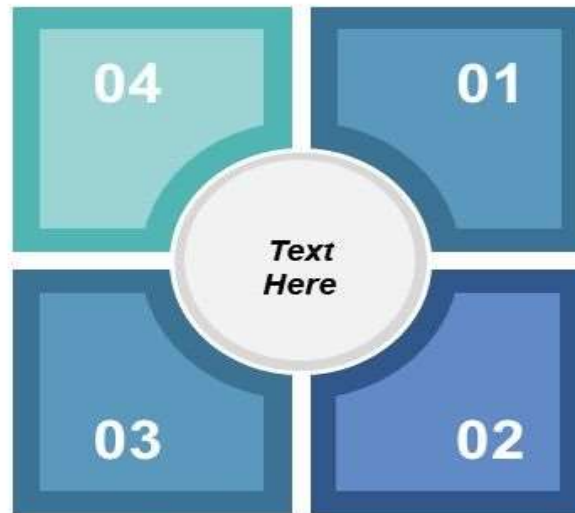
# Digital Marketing Budget Allocation Digital Marketing...

## **Digital Marketing Budget Allocation**

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## **Text Here**

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## **Digital Marketing ROI Metrics**

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## **Text Here**

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# A SIMPLE WEEKLY DIGITAL MARKETING SCHEDULE

**SUN**

Plan Social Media Content  
Create Video Snippets for  
Vine and Instagram  
Repurpose Written Content  
for Instagram

**TUE**

Do an "S4S" on Instagram  
Post your content to  
Social Media Groups  
Read and Comment on 10  
Relevant Blog post

**THU**

Repurpose content  
into a SlideShare

**SUN**

Share Pictures to Flickr  
Create and Share Infographics on Pinterest

**MON**

Check Help A  
Reporter Out (HARO)  
for writing  
opportunities  
Optimise your Blog  
Posts/Website

**WED**

Show up and contribute  
to Facebook, LinkedIn  
and Google+ groups.  
Create and post an SEO  
optimised video to  
YouTube

**FRI**

Optimise Your  
Content to maximise  
Call To Action (CTA).

For Tailored High-Performance Plan See Me @ [FranceneMullings.com](http://FranceneMullings.com)